

**AMENDMENT NO. 3 TO ORDINANCE NO. 96-4
WATER USE AND MANAGEMENT ORDINANCE
OF WYTHE COUNTY, VIRGINIA**

A public hearing was held on the 17th day of June 2014 at 7:05 p.m. in the Board Room of the Wythe County Administration Building, 340 South Sixth Street, Wytheville, Virginia to consider amending Ordinance #96-4 entitled, "Water Use and Management Ordinance of Wythe County, Virginia." This amendment will rescind Amendment No. 1 to this ordinance.

DELETE:

10.0 Bill adjustments shall be made immediately for any mistakes in meter reading or billing. Bill adjustments for customer leaks shall be made for underground leaks or where leaks are not immediately visible after certification by a Water Department employee that the customer has repaired the leak and the remaining line does not need replacement. Leak adjustments will be the average of the customer's bills for the previous six months plus ten dollars. Leak adjustments may be made for two consecutive months due to the fact that there is a time lapse between meter reading and billing. A customer shall be only eligible for a leak adjustment once in a twelve month period.

ADD:

10.0 Wythe County shall make adjustments to water bills as indicated below:

- A. Bills shall be adjusted immediately for any billing errors, mistakes in meter readings, or leaks within meter box.
- B. Bills shall be adjusted for catastrophic leaks, which is defined as a metered volume greater than or equal to four times ($\geq 4x$) the metered volume of the six (6) month average volume. The qualifying volume will be charged at an adjusted rate as described in this section. Residential and non-residential customers are eligible.
 - 1. Adjustments for leaks shall be limited to one adjustment every twelve (12) months. However, an adjustment to a single leak may occur over two consecutive months' bills due to timing of leak, meter readings, and billing.
 - 2. Adjustments shall be allowed for subsurface leaks. Adjustments for non-subsurface leaks, not immediately visible, may be approved by the Wythe County Board of Supervisors Water Committee.
 - 3. The customer must notify the Water Department of any leaks and must fix the leak immediately. The Water Department is not responsible for notifying the customer of a leak, but will make an effort to contact customer if a leak is suspected.

4. The customer must either provide certification from a licensed plumber that the leak has been repaired or provide pictures, repair bills, invoices, etc. of the repair. The Water Department may require that staff personally view repaired leak.
5. The customer must make necessary repairs and make application for a leak adjustment within fifteen days of first discovery of the leak.
6. Adjusted rate: The rate that will be charged for the catastrophic loss volume will be the system purchase cost of water plus 15%.
(Example: For systems purchasing water from New River Regional Water Authority at a cost of \$2.00 per thousand, the adjusted rate would be \$2.00 plus 15%, which would equal \$2.30 per thousand.)
7. Calculation of Adjusted Bill

Average usage based on six-month history billed at standard rates, plus catastrophic loss volume billed at adjusted rate, plus a \$10 administrative fee.

Supervisor Houseman made a motion to approve this amendment. The motion was seconded by Supervisor Hall and the roll call vote is as follows:

<u>Name</u>	<u>For</u>	<u>Against</u>	<u>Absent</u>
Tim A. Reeves	X		
Arthur "Artie" E. Hall	X		
B.G. Horney, Jr.	X		
Joe F. Hale	X		
Gary M. Houseman	X		
Coy L. McRoberts	X		
Steven T. Willis	X		

This amendment shall be effective on and after 12:01 a.m. on the 1st day of July 2014.

I certify that this is a true and correct copy taken from the June 30, 2014 minutes of the Wythe County Board of Supervisors meeting.



R. Cellel Dalton, Clerk